

Onboarding process

Duration:

2 hours
process

Parties involved:

1. Taxpayer
2. Soft-IT
3. ZIMRA

1 System requirements

No need for an ESD printer, just a computer will do! You need a PC with the following specifications:

- Windows 10 1607 / Server 2012 or later.
- 1 GHZ or faster, 32 bit or 64 bit processor.
- 2 GB RAM for 32 bit or 4 GB RAM for 64 bit.

2 Provide the following details to Soft-IT

1. Company Name
2. Contact person
3. Designation
4. Email
5. Cellphone
6. Company years of business
7. Industry
8. Number of branches or sites
9. Number of users per branch or site
10. Total average number of invoices per month (e.g. up to 10, 20, 50, 100, etc.)
11. Type of accounting or billing system (e.g., Pastel, Excel, Word, Manual, etc.)

3 Information from previous supplier (if any)

1. Onboarded for the new FDMS using fiscal printer (ESD)? (Yes/No). If No, then go to section 4.
2. Name of ESD supplier
3. Device model name
4. Registration date on FDMS server
5. Last Global Receipt Number
6. Format of Invoices currently used (Pastel, Quickbook, Excel, Word, Pdf)

4 Next step

New Device Registration Process by ZIMRA: within 48 hours

Reply to:

 admin@soft-it.com



soft-it.com